

# MIKAËL JANSSENS

## CURRICULUM VITAE

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### PERSONALIA



## Mikaël Janssens

#### ADDRESS

Zelebaan 84, 9160 Lokeren, Belgium

#### TELEPHONE

on request

#### E-MAIL

jobrelated@kmikazu.be

#### DATE OF BIRTH

august 17th, 1981

#### CIVIL STATUS

not married

#### NATIONALITY

Belgian

### HERD ACTING? NO!

Because there are already enough pillow animals. Because I think that living outside the herd is not good, otherwise you become a paria. But once inside the herd, you need to **differentiate** as much as possible! Because I have enough of this colourless world, where mass consumption and brainless hypes are usually the standard. Many bleating and little wool. Because putting people inside a box destroys **creativity**. And just because it's in my genes to think **critically** and to find a different, **better** way.

### SOCIAL LIFE



#### INTERMACTIVITY.BE

Administrator of the Flanders biggest online Apple community with a forum, news, events, live feeds, ... In 2018 this nice story came to an end, after many incredible years!



#### HARTBOVENHARD.BE

Volunteer for the local department of Bruges, because in an honest (humane) world, little fish get fair chances too.



#### DAYOFDAYS.BE

Founding father of a travel group for the friends. Keywords are: camping, nature, World War I and II, gastronomy. The site is their virtual home, the tent or camper their real home!

### SPORTS

#### BADMINTON

Amateur club Pluspunt

#### MINI-SOCCER (RECREATIVE)

Team  
MVC Napoleon  
MiniTrappers, since 1999

#### MINI-SOCCER (COMPETITION)

Founding father (and teamplayer) of FC Comptoir des Arts, established in 2019

#### ADVENTURE

Hiking with boots and gps...

### TRANSPORTATION

drivers license B - bicycle - public transportation - car

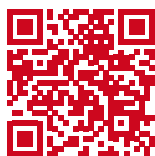
### CHARACTERISTICS

gentle - sporty - studious - go-getter - motivated - always enthusiastic - mac-minded (but very critical) - thinking differently - tech-savvy - professional - a very keen eye

### ONLINE



CV



LINKEDIN

### HOBBIES

music (passive) - Apple - multimedia and other technology in general - movies - topicality - sport - social life - discovering pubs and restaurants (good food and beverages) - nature and traveling - photography - World War I and II (history in general) - literature - camping and traveling - working on my campervan - attending D-Day Festival in Normandy each year - organising camping trips for the friends - reading - (web)design - ... (can I please get some extra lives?)

# MIKAËL JANSSENS

## CURRICULUM VITAE

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### SKILLS

#### MOST IMPORTANT GRAPHICAL SKILLS

PHOTOSHOP

ILLUSTRATOR

INDESIGN

TWIXL PUBLISHER

WORDPRESS

EXTENSIS

#### MOST IMPORTANT IT-SKILLS

MACOS

WINDOWS

MASS DEPLOYMENT MAC

MOBILE DEVICE MANAGEMENT

ZENDESK

IT-SUPPORT

KNOWLEDGE BASE DEVELOPMENT

LOVE FOR SOFTWARE

TRAINING

### LANGUAGES

DUTCH

FRENCH

ENGLISH

GERMAN

### EXPERIENCE

2023

#### ... OWNER / FREELANCER

DYNAMIKA

After training via Starterslabo West-Flanders

2021

#### SUPPORT TECH ENGINEER

OFFICIENT.IO

2016

#### APPLICATION SUPPORT ENGINEER, HEAD OF SUPPORT

TWIXL MEDIA

1st Line Support, training: for resellers/trainers/customers (in Belgium and abroad), developing manuals, (video) tutorials, workflow improvement & Beta-testing, developing examinations (online testing, certificates), migration to **Zendesk** (and everything included)

2008

#### ELECTRONICAL PREPRESS ENGINEER, TECHNICAL PRODUCT SPECIALIST CROSSMEDIA

SAGAM NV / IGEPA BENELUX

Service Engineer ICT (consultancy, installations, support, training, demo's, seminars): Apple, Adobe and macOS, Tablet Publishing, strongly involved with Marketing (organising seminars, demo's, promo-actions), design of the new logo of Sagam nv

#### ELECTRONICAL PREPRESS ENGINEER

TRUVO (GOUDENGIDS.BE)

outsourcing via SAGAM NV / IGEPA BELUX, management of ca. 70 macs (FileWave, mass-deployment), well integrated in the local IT Support Desk, integration of Apple Scripts, Automator-workflows, strongly involved in the improvement of solutions for the graphical departments, but also network-integrations (Windows domain integration, Cisco Jabber, asset management)

2004

#### DATA- AND WORKFLOW MANAGEMENT. PREPRESS MANAGER

DMS GROUP

started as Desktop Publisher, Quality Control, planning, responsible for 30 macs, Xserve, Xserve Xraid, ApogeeX (Windows 2003 servers), digital printers (Xerox + external RIP), partly responsible for the IT Management of the company (about 20 servers, more than 100 workstations), network infrastructure, responsible for the prepress team (training, assessment and recruitment, workflow), responsible for the creative team (technical training, workflow)

2003

#### SALES

PHOTO HALL

sales in retail stores (Knokke and Bruges)

2001

#### LAYOUT / DESKTOP PUBLISHING

PAS COMMUNICATIEBUREAU

desktop publishing, IT management

2000

#### MENTOR AT BLOSO SPORT CAMPS

BLOSO / WESTINFORM

internet training for youngsters (6-14y)

...

#### OTHERS

interim worker in factories, warehouses, ...

### EDUCATION

2013

#### TWIXL MEDIA CERTIFIED TRAINER

TWIXL PUBLISHER

certified trainer for the Twixl platform

**TWIXL** certified  
trainer

2000

#### VDAB TRAINING OMNIMEDIA DTP

MENTOR VZW, KORTRIJK

1999

#### GRADUATE "GRAFISCHE BEDRIJVEN"

EGON, MARIAKERKE (GHENT)

Digital Design & Layout

1993

#### HIGH SCHOOL

SINT LODEWIJKSCOLLEGE, BRUGES

Latin-Modern Languages

...

#### INTRODUCTION FLASH

VORMGEVINGSINSTITUUT BRUGES

#### FLASH ACTIONSRIPTING

VORMGEVINGSINSTITUUT BRUGES

#### DRIVERS LICENSE

drivers license B, doesn't own a car



# MIKAËL JANSSENS

## CURRICULUM VITAE

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## REFERENCES

### LUK DHONDT

TWIXL MEDIA

Having had Mika as a support engineer on our team for four years, I can vouch for his very structured approach to problem solving. He is very motivated in his continuous search for workflow improvement, and has been a joy to work with, both on a professional and a personal level.

### KURT LEYBAERT

SAGAM NV / IGEPA BELUX

Mika is a reliable person, outstanding support engineer and who lives for the job. It was great working with him.

### SCOTT CITRON

TWIXL MEDIA

I spent two days with Mikaël and found him to be an excellent teacher and communicator. Highly recommended!

### RON DI TORRO

TWIXL MEDIA

Mika is an outstanding Application Support Engineer, regarding his intelligence, deep technical expertise, commitment to customer/partner success, and his unsurpassed work ethic. He's a superb, highly organized trainer, whose enthusiasm for our platform has been highly motivational for our partners. Mika consistently provides value well beyond his role, understanding the larger market, and suggesting strategies for success, both product and market-based. He's truly a critical member of our team here at Twixl media.

### FREDERIK DE PAUW

INTERACTIVITY.BE

I've always appreciated Mikaël's drive, his profound skills and his will to improve things for the online community we built.

It would not have grown and thrived the way it did without him.

...

## SKILLS GRAPHICAL SOFTWARE

Adobe CC (PhotoShop, Illustrator, Indesign, Acrobat Pro) – QuarkXPress – ApogeeX server and client (implementation and system management/maintenance, creating hot tickets and jobs) – cPDF creation (PitStop Server, ApogeeX, actionlists, GWG and MedibelPlus-standards, overprint-setup) – font-management (Extensis Suitcase, Linotype FontXplorer, FontReserve,...) – Zevrix BatchOutput, InPreflight – Tablet Publishing (Adobe DPS, Twixl Publisher) – Universal Type Server... and lots more.

**Lots of experience!**

## SKILLS SYSTEM ENGINEERING

**macOS** – **Apple Remote Desktop** – Terminal-user – Windows Server 2003+ – Windows XP up to 10 (installation and support) – Open and Active Directory – LDAP servers – **Munki** – **DeployStudio** – **FileWave** – **integration macOS in windows-domain** – **remote control (MSTSC, console of Terminal, VNC)** – VPN – **patchen (routers, switches, patch-panels, maken and testing of UTP-cables)** – **backupstrategy** (RetroSpect, Tri-Backup, PressStore) – RAIDs (SoftRAID, Drobo, Promise, Lacie, Synology) – **font-management** – **KVM-switches** – hardware (installation, maintenance, repairs), ...

Advanced knowledge in bold, others basic or good knowledge.

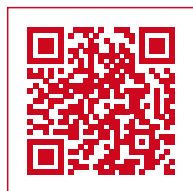
## OTHER SOFTWARE SKILLS

Microsoft Office: mac (2004 – 2016) – Windows Office 2003-2007 – 2011 – Transmit – Cyberduck – basic knowledge (troubleshooting) PHP en MySQL different opensource-engines (strongly interested in software: WordPress, vBulletin, MailChimp, ...) – DreamWeaver – Muse – iLife, ...

**Passion for software and an excellent trainer!**

## MORE INFO?

For more information, references, portfolio, ...



**CV**

<https://jobrelated.kmikazu.be>



**LINKEDIN**

<https://www.linkedin.com/in/kmikazu/>

**DYNAMIKA - Commitment is an act, not a word.**



**DYNAMIKA**

<https://www.dyna-mika.be>