

MIKAËL JANSSENS

CURRICULUM VITAE

1/3

PERSONALIA



Mikaël Janssens

ADDRESS

Zelebaan 84, 9160 Lokeren, Belgium

TELEPHONE

on request

E-MAIL

jobrelated@kmikazu.be

DATE OF BIRTH

august 17th, 1981

CIVIL STATUS

not married

NATIONALITY

Belgian

TRANSPORTATION

drivers license B - bicycle - public transportation
- car

CHARACTERISTICS

gentle - sporty - studious - go-getter -
motivated - always enthusiastic - mac-minded
(but very critical) - thinking differently - tech-
savvy - professional - a very keen eye

ONLINE



CV



LINKEDIN

HERD ACTING? NO!

Because there are already enough pillow animals. Because I think that living outside the herd is not good, otherwise you become a paria. But once inside the herd, you need to **differentiate** as much as possible! Because I have enough of this colourless world, where mass consumption and brainless hypes are usually the standard. Many bleating and little wool. Because putting people inside a box destroys **creativity**. And just because it's in my genes to think **critically** and to find a different, **better** way.

SOCIAL LIFE



pit voor je apple
INTERMACTIVITY.BE



HARTBOVENHARD.BE



DAYOFDAYS.BE

INTERMACTIVITY.BE

Administrator of the Flanders biggest online Apple community with a forum, news, events, live feeds, ... In 2018 this nice story came to an end, after many incredible years!

HARTBOVENHARD.BE

Volunteer for the local department of Bruges, because in an honest (humane) world, little fish get fair chances too.

DAYOFDAYS.BE

Founding father of a travel group for the friends. Keywords are: camping, nature, World War I and II, gastronomy. The site is their virtual home, the tent or camper their real home!

SPORTS

BADMINTON

Amateur club Pluspunt

MINI-SOCCER (RECREATIVE)

Team
MVC Napoleon
MiniTrappers, since 1999

MINI-SOCCER (COMPETITION)

Founding father (and teamplayer) of FC Comptoir des Arts, established in 2019

ADVENTURE

Hiking with boots and gps...

HOBBIES

music (passive) - Apple - multimedia and other technology in general - movies - topicality - sport - social life - discovering pubs and restaurants (good food and beverages) - nature and traveling - photography - Wold War I and II (history in general) - literature - camping and traveling - working on my campervan - attending D-Day Festival in Normandy each year - organising camping trips for the friends - reading - (web)design - ... (can I please get some extra lives?)

MIKAËL JANSENS

CURRICULUM VITAE

2/3

SKILLS

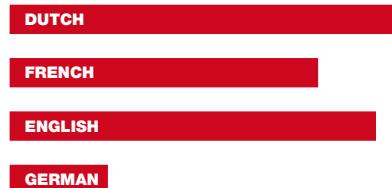
MOST IMPORTANT GRAPHICAL SKILLS



MOST IMPORTANT IT-SKILLS



LANGUAGES



EXPERIENCE

2023 ... OWNER / FREELANCER
DYNAMIKA
After training via Starterslabo West-Flanders

2021 SUPPORT TECH ENGINEER
OFFICIENT.IO

2016 APPLICATION SUPPORT ENGINEER, HEAD OF SUPPORT
TWIXL MEDIA
1st Line Support, training: for resellers/trainers/customers (in Belgium and abroad), developing manuals, (video) tutorials, workflow improvement & Beta-testing, developing examinations (online testing, certificates), migration to Zendesk (and everything included)

2008 ELECTRONICAL PREPRESS ENGINEER, TECHNICAL PRODUCT SPECIALIST
CROSSMEDIA
SAGAM NV / IGEPA BENELUX
Service Engineer ICT (consultancy, installations, support, training, demo's, seminars): Apple, Adobe and macOS, Tablet Publishing, strongly involved with Marketing (organising seminars, demo's, promotions), design of the new logo of Sagam nv

2004 DATA- AND WORKFLOW MANAGEMENT. PREPRESS MANAGER
DMS GROUP
outsourcing via SAGAM NV / IGEPA BELUX, management of ca. 70 macs (FileWave, mass-deployment), well integrated in the local IT Support Desk, integration of Apple Scripts, Automator-workflows, strongly involved in the improvement of solutions for the graphical departments, but also network-integrations (Windows domain integration, Cisco Jabber, asset management)

2003 SALES
PHOTO HALL
sales in retail stores (Knokke and Bruges)

2001 LAYOUT / DESKTOP PUBLISHING
PAS COMMUNICATIEBUREAU
desktop publishing, IT management

2000 MENTOR AT BLOSO SPORT CAMPS
BLOSO / WESTINFORM
internet training for youngsters (6-14y)

...
OTHERS
interim worker in factories, warehouses, ...

2013 TWIXL MEDIA CERTIFIED TRAINER
TWIXL PUBLISHER
certified trainer for the Twixl platform

 **Twixl certified trainer**

2000 VDAB TRAINING OMNIMEDIA DTP
MENTOR VZW, KORTRIJK

1999 GRADUATE "GRAFISCHE BEDRIJVEN"
EGON, MARIAKERKE (GHENT)
Digital Design & Layout

1993 HIGH SCHOOL
SINT LODEWIJKSCOLLEGE, BRUGES
Latin-Modern Languages

...
INTRODUCTION FLASH
VORMGEVINGSINSTITUUT BRUGES

FLASH ACTIONSCRIPTING
VORMGEVINGSINSTITUUT BRUGES

DRIVERS LICENSE
drivers license B, doesn't own a car

MIKAËL JANSENS

CURRICULUM VITAE

3/3

REFERENCES

LUK DHOND'T

TWIXL MEDIA

Having had Mika as a support engineer on our team for four years, I can vouch for his very structured approach to problem solving. He is very motivated in his continuous search for workflow improvement, and has been a joy to work with, both on a professional and a personal level.

KURT LEYBAERT

SAGAM NV / IGEPA BELUX

Mika is a reliable person, outstanding support engineer and who lives for the job. It was great working with him.

SCOTT CITRON

TWIXL MEDIA

I spent two days with Mikaël and found him to be an excellent teacher and communicator. Highly recommended!

RON DI TORRO

TWIXL MEDIA

Mika is an outstanding Application Support Engineer, regarding his intelligence, deep technical expertise, commitment to customer/partner success, and his unsurpassed work ethic. He's a superb, highly organized trainer, whose enthusiasm for our platform has been highly motivational for our partners. Mika consistently provides value well beyond his role, understanding the larger market, and suggesting strategies for success, both product and market-based. He's truly a critical member of our team here at Twixl media.

FREDERIK DE PAUW

INTERMACTIVITY.BE

I've always appreciated Mikaël's drive, his profound skills and his will to improve things for the online community we built.

It would not have grown and thrived the way it did without him.

...

SKILLS GRAPHICAL SOFTWARE

Adobe CC (PhotoShop, Illustrator, Indesign, Acrobat Pro) – QuarkXPress – ApogeeX server and client (implementation and system management/maintenance, creating hot tickets and jobs) – cPDF creation (PitStop Server, ApogeeX, actionlists, GWG and MedibelPlus-standards, overprint-setup) – font-management (Extensis Suitcase, Linotype FontXplorer, FontReserve,...) – Zevrix BatchOutput, InPreflight – Tablet Publishing (Adobe DPS, Twixl Publisher) – Universal Type Server... and lots more.

Lots of experience!

SKILLS SYSTEM ENGINEERING

macOS – Apple Remote Desktop – Terminal-user – Windows Server 2003+ – Windows XP up to 10 (installation and support) – Open and Active Directory – LDAP servers – Munki – DeployStudio – FileWave – integration macOS in windows-domain – remote control (MSTSC, console of Terminal , VNC) – VPN – patchen (routers, switches, patch-panels, maken and testing of UTP-cables) – backupstrategy (RetroSpec, Tri-Backup, PressStore) – RAIDs (SoftRAID, Drobo, Promise, Lacie, Synology) – font-management – KVM-switches – hardware (installation, maintenance, repairs), ...

Advanced knowledge in bold, others basic or good knowledge.

OTHER SOFTWARE SKILLS

Microsoft Office:mac (2004 – 2016) – Windows Office 2003-2007 – 2011 – Transmit – Cyberduck – basic knowledge (troubleshooting) PHP en MySQL different opensource-engines (strongly interested in software: WordPress, vBulletin, MailChimp, ...) – DreamWeaver – Muse – iLife, ...

Passion for software and an excellent trainer!

MORE INFO?

For more information, references, portfolio, ...



CV

<https://jobrelated.kmikazu.be>



LINKEDIN

<https://www.linkedin.com/in/kmikazu/>

DYNAMIKA - Commitment is an act, not a word.



DYNAMIKA

<https://www.dyna-mika.be>